

**Minutes of the Liverpool City Liquor Accord Annual General Meeting
Held at Liverpool Catholic Club
Tuesday 30th May 2017**

In Attendance:

Harry Hunt – Hunts Comfort Inn (Chairman)	John Henry – KCSB
Chris Donovan – Liverpool Catholic Club (Secretary)	Stacey Stevens – KCSB
Marta Liversedge – Rossmore Cellars	Kylie Pirrone – Liverpool Catholic Club
Kee Sisouvath – Green Valley Police	John Turnbull – Liverpool Catholic Club
Raffaele Frisina – Green Valley Police	Rachel Donovan – Liverpool Catholic Club
Paul McEvoy – Liverpool Police	Silvana Bono – Liverpool Catholic Club
Amanda Webber – Liverpool Police	Karen Murphy – El Toro Motor Inn
Rachel Palermo – Liverpool Council	John Zahija – BWS Miller
Seng Ly – VIP Karaoke	Sam Chan – Macquarie Hotel
Ahn – VIP Karaoke	Chris Dower – Collingwood Hotel
Heidi Eagles – Club Liverpool	Troy Higgins – Moorebank Hotel
J McAvley – Club Liverpool	Linda Hamill – Costco
Aden Liddell – Liverpool Hotel	Sandra Petridis – Heckenberg Cellars
Brett Lane – Workers Hubertus	Craig Judd – Liquorland
George Garcia - Contint	Cong Doan – Corner Pub
	Damian Burcher – Eastern Hotels Group
	Anna Zaspel – Wattle Grove Hotel

Apologies: None

The chairman declared the meeting open at 11am.

Accord members present conducted self-introductions. The minutes from the previous meeting held 28th February 2017 were read.

Marta Liversedge moved that the minutes from the previous general meeting be taken as read. John Turnbull seconded and the motion was carried.

General Business:

Paul McEvoy presented the Liverpool police report. He noted that counterfeit \$50 notes have been an issue lately and encouraged venues to try to save CCTV footage of patrons presenting counterfeit notes if possible when detected. There have been no serious alcohol related issues notes over the previous quarter.

Kee Sisouvath presented the Green Valley police report. Alcohol related incidents in the zone were down 6% over the quarter. Based on police questioning, instances of licenced premises last place of consumption for moderately to well affected have both been increasing. An ANZAC Day operation noted several instances of minors in restricted parts of venues.

Harry Hunt opened the floor to general business. Aden Liddell noted that he had not yet received his licensing fee invoice and had not had any success in contacting anyone from Liquor and Gaming NSW for follow up. It was noted that the licence fee due date was 29th May and that

26th June would be the last day to pay before licence suspension and application of a late payment fee.

Guest Presentation:

Jamie Gavan from the Cyberfraud Squad presented to the Accord on counterfeit noted and credit card fraud. Among other things, he noted the following in particular:

- Don't use credit cards in cabs; this is where a lot of card skimming occurs. He sees approximately \$100,000 worth of fraudulent credit card transactions per month, largely centred around Sydney.
- Card blanks and EFTPOS encoders are easily purchased on eBay.
- 'Gift' type preloaded credit cards are frequently used in fraudulent transactions.
- Often culprits will use their own credit cards overwritten with other cardholder data.
- Chip cards are more expensive to make than magstripe cards. When the chip is broken on a card, the device asks for a card swipe, and this is what criminals are able to exploit. Be mindful of cards with damaged chips, particularly if it looks like the chip has been intentionally damaged.
- Mail theft is one method for obtaining fraudulent card data however card blanks can also be encoded with stolen card data purchased on the Internet.
- Suspicious activity to be mindful of includes people using ATMs for extended periods of time with multiple cards. Money fraudulently obtained in this fashion is frequently laundered through poker machines. Venues are encouraged to keep ATM and payout receipts from suspicious patrons as these can be finger printed.
- Culprits may be seen returning to their vehicles multiple times to get new credit cards.
- Australia Post Load&Go cards with damaged chips are a red flag in particular.
- Venues are encouraged to keep CCTV footage for at least 1 month and to obtain vehicle registration details for suspicious patrons.

Harry Hunt thanked Jamie Gavan for his presentation on behalf of the Accord.

Meeting Close:

There being no further business the chairman closed the meeting at 12:10.

Proposed agenda for next General Meeting, 29th August 2017:

1. Welcome, introduction of new members and apologies
2. Adoption of previous minutes
3. Business arising
4. Correspondence
5. Liverpool/Green Valley Police report
6. Guest presentation
7. General business
8. Close of meeting and confirmation of next meeting